

United Airlines Cancellation Policy - Refunds, Fees, and How to Cancel

United Airlines maintains flexible cancellation policies designed to accommodate changing travel plans.  +1-844-213-73-19 Understanding the difference between refundable and non-refundable tickets is essential when canceling reservations. Refundable fares allow full refunds to the original payment method, while non-refundable tickets convert to United eCredits for future travel after cancellation.  +1-844-213-73-19

The 24-hour risk-free cancellation period provides valuable flexibility for all passengers.  +1-844-213-73-19 Any ticket purchased at least seven days before departure can be canceled within 24 hours of booking for a full refund regardless of fare type. This policy applies to Basic Economy, Main Cabin, and premium fares equally, giving travelers time to reconsider travel decisions without financial penalty.  +1-844-213-73-19

Processing cancellations through United's digital platforms offers convenience and speed.  +1-844-213-73-19 The United website and mobile app allow passengers to cancel reservations using their confirmation number and last name. Online cancellations process instantly, with refunds or eCredits issued according to fare rules. Phone cancellations through customer service are available for complex situations or when passengers need guidance.  +1-844-213-73-19

Cancellation fees vary significantly based on ticket type and route.  +1-844-213-73-19 Basic Economy tickets typically have the highest restrictions and fees, while Main Cabin and higher fare classes offer more lenient cancellation terms. International flights may have different cancellation rules than domestic routes, and award tickets booked with MileagePlus follow separate cancellation policies.  +1-844-213-73-19

Special circumstances may qualify for fee waivers or exceptions to standard policies.  +1-844-213-73-19 Medical emergencies, family bereavement, military orders, and jury duty can warrant cancellation fee waivers when supported by appropriate documentation. Weather disruptions, mechanical issues, or schedule changes initiated by United automatically qualify passengers for rebooking or full refunds without penalties.  +1-844-213-73-19

FAQ – United Airlines Cancellation Policy

How do I cancel my United flight and get a refund?

Cancellations can be processed online, through the app, or by phone.  +1-844-213-73-19 Refundable tickets receive money back to the original payment method, while non-refundable fares receive eCredits for future use.

What is United's 24-hour cancellation policy?

You can cancel within 24 hours of booking for a full refund if purchased at least 7 days before departure.  +1-844-213-73-19 This applies to all fare types including Basic Economy.

How long does it take to receive a refund from United?

Refunds are processed within 7-10 business days to the original payment method.  +1-844-213-73-19 Credit card refunds may take additional time depending on your bank's processing schedule.

Can I cancel a Basic Economy ticket?

Yes, but Basic Economy tickets are non-refundable and will receive eCredit minus any applicable fees.  +1-844-213-73-19 The 24-hour cancellation window still applies for full refunds.

What happens if United cancels my flight?

If United cancels your flight, you're entitled to a full refund or free rebooking.  +1-844-213-73-19 No cancellation fees apply when the airline initiates the cancellation.